“NETWORK & SYSTEMS TECHNICIAN”

WHAT WE EXPECT OF YOU
The Network and Systems Technician is responsible for supporting our national network, server, and voice architecture. The successful candidate will install, configure and support internal and/or external networks, and troubleshoot network performance issues while being under general supervision.

This position reports to the Director, Network Operations.

YOUR ROLE
- Support and implement the expansion of our IP network
- Monitor network usage using trend analysis and other tools
- Install, maintain, upgrade and configure firewalls, network devices, and security devices.
- Review/correlate firewall, intrusion detection, network device, and server/workstation logs, as appropriate and propose corrective action(s), as necessary
- Deploy new firewalls, routers, switches, servers and maintain them
- Ensure servers, network devices, and voice equipment are secure and kept up to date.
- Build and maintain new servers according to needs
- Monitor server performance and identify problems
- Perform asset management, including maintenance of network device, circuit and IP inventory and related technical specification and service documentation
- Produce regular reports on network and server performance
- Manage IP allocations (IPv4/IPv6)
- Write clear technical documentation and test plans
- Provide third tier technical support on escalated tickets
- Comfortable supporting a large customer base and having a customer service centric mindset

YOUR SAVVIES
- Sound understanding of routing protocols (OSPF/BGP)
- Solid understanding of OSI reference model
- Working knowledge of Linux operating systems
- Must have a valid driver's license and passport; some travel may be required
- Excellent communication skills. Eager to listen, learn and contribute

LOCATION
Gatineau, QC

MUST HAVES
- Bachelor Degree or College Diploma in a related field
- 2+ years of experience with Cisco or Juniper networking equipment
- 2+ years of experience working with Linux servers

NICE TO HAVES
- Cisco and/or Juniper certification
- Linux scripting experience (bash, perl, tc)
- Experience working with IP voice technologies such as SIP, hosted PBX and Metaswitch
- Experience working with Postfix, MySQL, Apache and NGINX

WHAT YOU CAN EXPECT FROM US
TekSavvy is a major proponent of exchange-point peering and in-country interconnection as it scales its independence and fast growing backbone. We are now adding a Network & Systems Technician who will have significant responsibility for maintaining and extending core infrastructure.

ABOUT US
TekSavvy's foundation is to provide all Canadians with the best options without artificial limits. By challenging the status quo, and creatively disrupting the market, TekSavvy is dedicated to becoming Canada’s leader in telecommunications. TekSavvy’s roots are and will always remain 100% Canadian and our customers’ satisfaction is the priority. As such, we will take all measures needed to provide the best customer experience possible.

At TekSavvy we strive to provide our employees with a positive work environment and competitive employment benefits. Opportunity for growth. A refreshing corporate culture. Great Benefits.

ROLE TYPE
Full time

EXPECTED START DATE
As soon as possible.